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Open Assessment

REDUCE OFFICE TRAFFIC

Offer taxpayers access to important information online, limiting in-person interaction.

INFORM THE PUBLIC

Maps, charts, narratives, and reports are served up to constituents in easily understandable formats.

IMPROVE CUSTOMER SERVICE

With this information readily available, communities are more informed and public trust is increased.

PRODUCT OVERVIEW

Tyler's Open Assessment offers constituents, businesses, agencies, and community organizations a way to transparently view and understand high-interest property assessment data online. Leveraging Tyler's extensive experience as a leader in CAMA operations and its Socrata Open Data & Citizen Engagement Cloud™, information is transformed into valuable insights highlighting property valuation changes, tax revenues, and much more.

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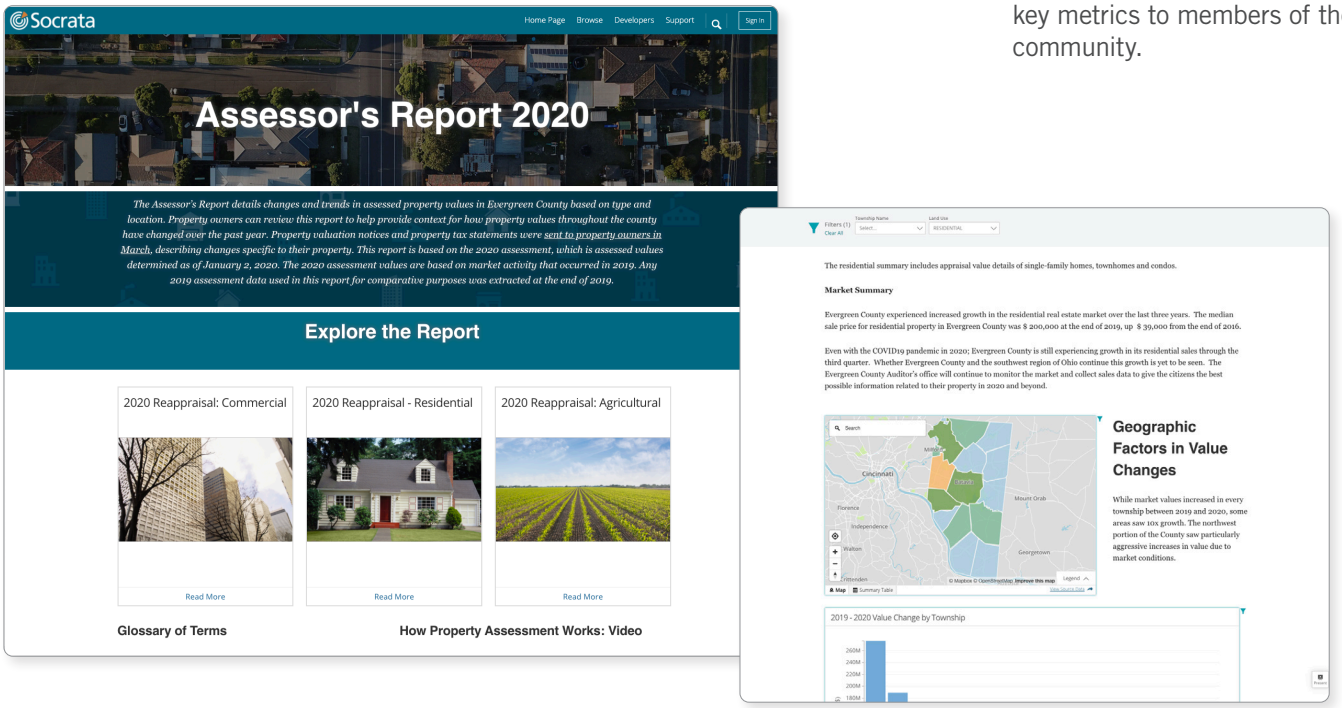
BENEFITS

- Eliminates manual data extraction and complicated report generation.
- Improves public trust and reduces property valuation appeals.
- Engages taxpayers across communities and minimizes information requests.
- Delivers on-demand data and key metrics to members of the community.



Constituents can easily view maps, charts, graphs, or read narratives to understand relevant information.

For more information visit tylertech.com

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KEY FEATURES

- Robust and flexible platform allows offices to host data on a variety of topics.
- Utilizes interactive, mobile-friendly maps, charts, tables, narratives, and more.
- Taxpayers can stay engaged and informed without having to visit a local office.
- Information requests are limited with access to high-interest information online.
- Relationships with constituents and public interest groups are improved due to transparency.
- Taxing units can explore and analyze their tax base to project revenue, property values, and budgets using custom dashboards.
- Storytelling experience helps to demystify appraisal and tax processes, explain local statutes, and clarify terms for constituents.
- Proactive information sharing reduces office visits and phone calls.

EASE OF OPERATION

Open Assessment delivers a clean, transparent, and easy-to-understand public-facing data resource for any community. Pulling data directly from the native CAMA system, as well as multiple other third-party and public sources, the solution serves as a single source of truth for important assessment information.

- Taxpayers can easily find historic value information for their properties and view it in context with other properties in their neighborhood using an intuitive map.
- Experience an accelerated launch and implementation timeline due to platform data ingress, transformation, and automation tools built specifically for government systems.
- Staff can focus on special projects or on-demand work as time spent on analysis and reporting can be reclaimed.
- Administrators can access an approval workflow tool to manage assets shared with the public.
- API-enabled datasets allow businesses, agencies, and members of the public to transparently engage with high-interest data.

INTEGRATION

Open Assessment operates agnostically, integrating with existing systems and data solutions. However, it is best suited to integrate directly with Tyler Appraisal & Tax solutions, as well as Assessment Connect, Tyler's powerful data aggregation and analysis tool for internal assessment office staff.

A TRUSTWORTHY, LONG-TERM PARTNER

Tyler is committed to continuous improvement and long-term client success. As our solutions evolve with new features and technology, our clients benefit by receiving updates as part of their annual maintenance or SaaS agreement — ensuring they have the software and technology they need today and for years to come.